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✓ ★ [osTicket 1.18.x \(Stable\)](#) (/t/osticket-1-18-x-stable)

1.18.4 - Invalid CSRF token when attaching image



tktman (/u/tktman) 18 Jun

Following upgrading from 1.8.3 to 1.8.4, when we try to copy/paste or attach an image file to a ticket we get the following error logged, and only an image placeholder is shown in the editor. Saving the Internal Note does not save the image.

Invalid CSRF token [] on https://<myServer>/support/scp/ajax.php/draft/3794/attach

Reply

↩ KevinTheJedi (/d/108072-1184-invalid-csrf-token-when-attaching-image/2) replied to this.

tktman (/u/tktman) 19 Jun ✓ Best Answer

↩ KevinTheJedi (<https://forum.osticket.com/d/108072/2>)

I just applied that change now. It resolves the issue.

Thanks



KevinTheJedi (/u/KevinTheJedi) 18 Jun

↩ tktman (<https://forum.osticket.com/d/108072/1>)

Did you apply this?

- <https://github.com/osTicket/osTicket/pull/6932> (<https://github.com/osTicket/osTicket/pull/6932>)

Cheers.

Reply

↩ tktman (/d/108072-1184-invalid-csrf-token-when-attaching-image/4) replied to this.



KevinTheJedi (/u/KevinTheJedi) 18 Jun

↩ tktman (<https://forum.osticket.com/d/108072/1>)

This release was an emergency security release so I didn't have time to include the above patch.

Cheers.



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Reply

**tktman (/u/tktman)** 19 Jun ✓ Best Answer **KevinTheJedi (https://forum.osticket.com/d/108072/2)**

I just applied that change now. It resolves the issue.

Thanks

Reply

KevinTheJedi (/u/KevinTheJedi) likes this.

25 DAYS LATER**J jgwatson (/u/jgwatson)** 13 Jul

I have the same issue. I have the zip installation. How do I exactly apply the patch ?

Thanks.

Reply

KevinTheJedi (/d/108072-1184-invalid-csrf-token-when-attaching-image/6) replied to this.

**KevinTheJedi (/u/KevinTheJedi)** 14 Jul **jgwatson (https://forum.osticket.com/d/108072/5)**

Manually modify the corresponding file(s) and apply the changes. In this case go to your `js/redactor-osticket.js` file, open in any text editor, find the line with `imageUploadData`, change the word `imageUploadData` to `imageData`, and save the file. After that you may need to restart the server and/or php-fpm to clear any server-side cache. Since we are dealing with JS you should also clear any browser cache, cookies, and sessions to ensure nothing is cached on the browser side. You should be good to go after that.

Cheers.

Reply

theveryrealzeus (/u/theveryrealzeus) likes this.

J jgwatson (/u/jgwatson) 15 Jul

It works thanks !



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